



Welcome to Swansea Lakeside Holiday Park, to help you enjoy the best possible stay with us please take a few minutes to familiarise yourself with our rules.

**OUR OFFICE HOURS:** are 8.30am - 6pm.  
If you need anything please drop into reception, ask one of our friendly staff around the park or call us on 4971 2869. After hours security contact 0408 025 912.

**CHECK-IN:** 11am powered and camping sites, 2pm villas and ensuite sites.

**CHECK-OUT:** 10am.

Payment is required in full prior to or on arrival. This will also make the check-in process quicker and easier so you can relax and enjoy your holiday sooner.

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**Barbecues** are located around the park for your use. Open fires, braziers etc are not permitted.

**Bikes, scooters and skateboards** road rules apply and helmets must be worn. In the interests of safety; bikes, scooters and skateboards aren't to be used in or around amenities, camp kitchens, pathways or rec rooms. We don't permit any motorised or battery operated toys to be ridden or controlled within the park. For your children's safety, please ensure all children are off the roadways by dusk.

**Cars or boats** limits of 1 car per site applies which must be contained within your site and not on the road, adjoining sites or on the foreshore area. Additional cars and boats may be permitted by the Park Manager. Tailgating through the boomgate or sharing your boomgate code is not permitted.

**Caravans and camper trailers** caravan drawbars must face the road. Leave at least 1 metre from the drawbar to the road and 2.5 metres to your neighbouring site.

**Fish cleaning facilities** are located at the nearby boat ramp. Fish cleaning at other locations in the park is not permitted.

**Generators** we have many powered sites in the park. Generators are not permitted.

**Laundry tubs** are for the washing of clothes. Please use the camp kitchens or barbecue sinks for washing cooking utensils or crockery.

**Noise and behaviour** be considerate to others in the park. Quiet time is from 10pm. Offensive behaviour or drunkenness is not tolerated and will result in removal from the park. You are responsible for the behaviour of your guests.

**Pets** are not permitted in our park. If you are travelling with a pet please consider Belmont Lakeside or Blacksmiths Beachside as these parks are pet friendly.

**Playgrounds** keep an eye on your kids. Children under 10 must be supervised by an adult.

**Pools** the safety of you and your children is paramount. Children under 10 or swimmers that aren't confident must be supervised by a competent adult swimmer.

**Recycling and rubbish** is important to us. Choose the right bin and minimise the impact on the environment.

**Showers/toilets/amenities/facilities** an adult must accompany children under 10.

**Smoking** in line with legislation; smoking is not permitted within 4 metres of buildings or 10 metres of playgrounds. Smoking is also not permitted in the pool area.

**Speed limits** in our park are 10km/h.

**Trenches** please don't dig up our park. Trenches around vans or annexes are not permitted.

*Thank you for choosing to stay at Swansea Lakeside; have a wonderful stay.*