



- ensuite site
- villa
- accessible villa
- safari tent
- non ensuite cabin
- one bedroom cabin
- powered camp site
- private holiday van
- unpowered site
- permanent residents
- sites with slabs
- artificial grass
- barbecue
- amenities
- disabled toilets
- family bathrooms
- bin & recycling station
- fire extinguisher
hose reel or hydrant
- dump point
- emergency evacuation point

Welcome to Swansea Lakeside Holiday Park, to help you enjoy the best possible stay with us please take a few minutes to familiarise yourself with our rules.

PETS ARE NOT PERMITTED IN THE PARK.

NO SMOKING OR VAPING in cabins, park buildings or communal areas. Smoking and vaping are permitted on cabin verandahs. Smoking or vaping in cabins will incur a cleaning fee of \$500.

NOISE/BEHAVIOUR: PARK QUIET TIME IS 10pm to 8am daily, excessive noise is not permitted. For the comfort of all patrons this must be strictly adhered to. Abusive language (including swearing), physical intimidation or assault will not be tolerated at any time and will result in your removal from the park.

VISITORS: Visitors must register at reception during office hours prior to entry into the park. Visitors are to park their vehicles in the visitor's car park in front of the office. No visitors are permitted to use any of the park's facilities or to stay overnight unless they have registered as guests and paid the appropriate charges (**visitor's fees**) at reception. Guests are responsible for the conduct of their visitors and must ensure that they are aware of, and abide by, the park rules. **A group of visitors consisting of 6 or more people is classed as a 'group event'. 'Group events must have prior permission from management.**

PARTY & ALCOHOL CONSUMPTION: Swansea Lakeside Holiday Park has a zero tolerance on parties being held within the park. A party being defined as:

Any situation where the maximum number of guests allowed per cabin, site or ensuite site.

Any situation where the noise level from the site/cabin is deemed too high thereby disturbing other guests and/or the park residents.

Any situation where it is deemed that intoxication is occurring. Any situation where it is identified that excessive alcohol is present.

If any guest is identified as having a party, the park manager/s reserves the right to immediately request all occupants of the site/cabin up to, and including, the guest who has registered for the site/cabin to vacate the premises.

If an eviction does occur, the accommodation is non-refundable. In addition, the registered guests will be required to settle the account prior to departure for any expense resulting from additional cleaning of the site/cabin, replacement of any furniture/fixture/fitting breakage, as well as for any required repairs.

VEHICLES: Speed Limit is 10kph for all vehicles, including push bikes, and must be always adhered to. No unregistered vehicles, caravans, trailers etc are permitted in the park. No vehicles to be driven by unlicensed drivers. Vehicles, boats, and trailers must be parked within your site boundary, if you wish to have more than 1 vehicle within the park you will need to book 1 site per vehicle or park additional vehicles in the visitor's car park.

BIKES, SCOOTERS, ELECTRONIC WHEELED TOYS & SKATEBOARDS ETC: Bicycles and scooters may be ridden within the park during daylight hours only. They are to be ridden in a manner that does not endanger, or is not likely to endanger, themselves, other property, or any other persons. Helmets must be always worn. The boom gate and amenity areas are no ride zones. Park management reserves the right to **confiscate** any **BIKES, SCOOTERS, ELECTRONIC WHEELED TOYS & SKATEBOARDS ETC** that are being used in a prohibited area, or they deem as being used in a manner considered dangerous or a nuisance. **THE USE OF ELECTRONIC WHEELED TOYS OR REMOTE-CONTROL TOYS, skateboards, roller blades or roller skates is NOT PERMITTED** in the park for safety reasons.

EMERGENCY ASSEMBLY POINT AND EMERGENCY EXITS: The emergency assembly area and exits are displayed on the PARK MAP. In case of an emergency an alarm will sound. Please make your way immediately to the assembly area and follow instruction from the park wardens.

CABINS: Upon entry into the cabin please observe and advise us immediately of any breakages or items out of order. Please leave the kitchen as you found it. Wash, dry and return all dishes to their allocated areas. All breakages and damages must be reported to management prior to your departure. Management reserves the right to charge your credit card for any outstanding charges that apply to your booking. This includes extra cleaning, excess rubbish removal, additional unpaid guests, extended stays, late checkouts, property theft, any repairs or damage to park property. Australian standards state that in the interest of safety, children under the age of 9 years of age should not sleep on top bunks and children should not play on bunk beds.

SITES: Upon entry observe and advise us of any damage to the utility services. Greywater disposal points are for the disposal of greywater ONLY. For sites with no grey water disposal, grey water is to be collected and disposed of into the designated dump point. All Black water is to be disposed of at the designated dump point. Place all service connections to your van, vehicle or tent so as not to cause a nuisance to neighbouring sites and management in maintaining the surrounding site area. Park your vehicles, caravan and/or trailer within the site boundaries.

SWIMMING POOL & WATER PARK: The Pool & Water Park Area is only available for use by residents, guests, and their registered visitors. Children under 14 years of age must be always supervised by a responsible adult. No one is to permit any child or person who cannot swim to enter the pool enclosure unless they are always supervised by a responsible adult. Pool users must not do anything that would endanger any other person and must abide by the 'pool rules' displayed within the pool area. Current pool opening times are displayed on the pool rules sign & the water park operating hours are 9am-5pm daily. Children who are **NOT TOILET TRAINED** must wear **SWIMMING NAPPIES IN WATER PARK & SWIMMING POOL.**

AMENITY AND LAUNDRY AREAS: The amenities and laundries are for registered guests and residents only. Bathing of infants or young children in the laundry tubs or washing of clothes in hand basins or showers is not permitted. We ask that children under the age of 14 years be supervised by a responsible adult while using the amenity facilities and children of all ages to be supervised in laundry facilities. Please be considerate of the next user and always leave the facilities in a clean and tidy condition after use. Clothes should be removed from machines / lines as soon as practical.

BBQ & CAMP KITCHEN: The use of the park's barbecues & camp kitchen areas is permitted between the hours of 8am and 8pm daily. Please leave the area in a clean and tidy condition. Children under the age of 16 years must be under the supervision of a responsible adult.

RECREATION ROOM: Those using these areas must abide by the Rules displayed and be considerate of other users.

CAMP FIRES, BBQS, GENERATORS (MOTORISED BY FUEL): Only contained gas BBQ's and other contained gas cooking equipment may be used in the park for cooking. No other means of cooking or heating is permissible. Generators are not to be used in the park.

GARBAGE: Place all garbage in the bins provided. Recycle Bins are for RECYCLABLE MATERIAL ONLY and not for general refuse.

PERMANENT RESIDENTS: Our park has many permanent residents. This means the Park is their permanent place of residence. We ask that during your stay you respect our residents, their property, and their right to the quiet enjoyment of their home.